

IONA MEDICAL CENTRE NEWSLETTER

January / February

**OPENING HOURS
MONDAY – FRIDAY
8.30am – 5.00pm.**

**For medical attention at any time please call 46 322 331
and you will be diverted to our after-hours service
provider, Hello Home Doctor.**

Our Doctors

Dr Clinton Dowling

Dr Daniel Rouhead

Dr James Ingram

Dr Allan Wong

Dr Megan Poppi

Dr Tony Ferris

Dr Valerie Chua

Dr Maria Haase

Dr Ria Pai

Changes to the Iona Admin Team

Welcome back, Steph & Claire!

We are excited to announce that Steph is back with the Iona team! Steph is one of our amazing receptionists who moved away from Toowoomba a few years ago. She is now back on a part-time basis, working on Wednesdays and Fridays. It's great to have you back, Steph!

Claire is another one of our wonderful receptionists who is back with the Iona team on a part-time basis. Claire will be working on Thursdays and Fridays. We all enjoy working with Claire (and her infectious laugh!), and are delighted to have her on our team 😊

Farewell, Lizzie... for now!

Lizzie has gone on maternity leave, with her first baby due in February. Lizzie will be very missed by the Iona team, but hopefully it won't be forever!

2022
HAPPY
NEW YEAR

MASKS

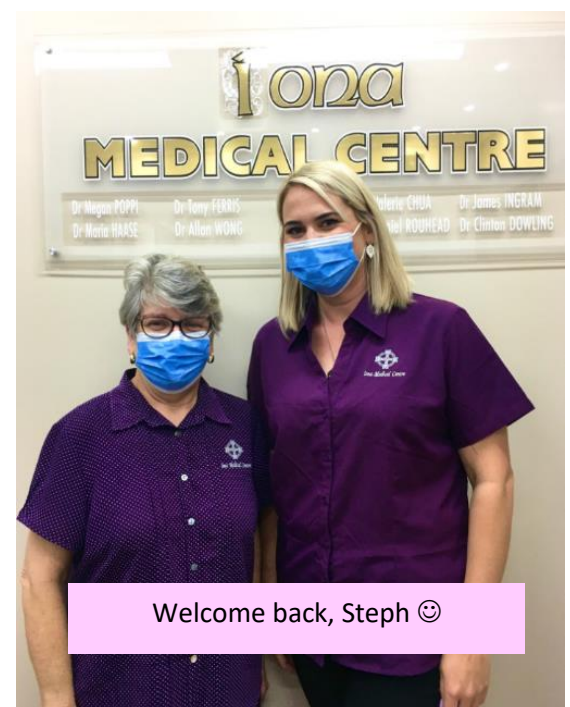
Please note: Patients and visitors must wear a mask at all times when in our practice. Ideally, masks worn should be disposable, single use only. To be most effective, masks should cover both mouth and nose.

My next Appointment

Date: _____

Time: _____

GP: _____



Welcome back, Steph 😊

Safety is our priority

To keep our staff and patients safe, we kindly ask that...

*Patients opt for a phone consultation whenever possible
(even if you do not have any cold/flu-like symptoms)*

Patients wear a mask at all times when in our practice

*Upon entering and exiting the practice, patients hand
sanitise using our sanitisation stations*

*Patients answer truthfully when asked about symptoms***

** You will not be denied medical care if you have any cold/flu-like symptoms. Your doctor will manage your condition over the phone. If your doctors feels it is necessary for you to be seen, they will arrange a time for you to come to the practice.

Thank you



**Staff Culture
of Safety**



**Patient
Safety**



DOCTORS ON LEAVE

Dr Clinton Dowling

14/1 – 24/1

Dr Ria Pai

14/1 – 27/1

PATIENT UPDATE: AFTER- HOURS CARE

From **November 15**, after-hours care will be provided by **Hello Home Doctor**.

Appointments will be offered in your home and will be bulk-billed. To book an after-hours appointment, simply call Hello Home Doctor from 5pm onwards, on the number listed below.



Dr Dowling's joke of the Month

I've become an expert in sleeping... *I am so good at it I can do it with my eyes closed!*

*Happy 20th Anniversary at Iona to our amazing Practice Manager, Julie!
Thank you for all your hard work and dedication in making our practice a wonderful place for patients and staff alike ❤️*

